



COVID-19 Precautions

The COVID-19 pandemic is unprecedented with global implications. At IBI Group, our top priorities are the health and well-being of our staff and their families, and the continued service of our valued clients. Government directives are being updated constantly and we are doing everything we can to respond in a timely and informed manner. We are also taking steps for the continued operation of the firm and service to our clients. With that in mind, we have implemented the following protocols:

Travel

We have suspended all business travel for our employees. This includes conference attendance, as well as internal and client meetings.

Meetings

We are asking our clients to work with us to conduct meetings electronically. We have several conferencing tools at our disposal to achieve this.

Site Attendance Protocols

In the instance of essential site attendance, we have implemented a comprehensive set of safety protocols to ensure the continued health and wellbeing of our clients and staff. For further details on our protocols, please connect with your project team.

Work From Home Arrangements

We are now operating as a fully remote workforce across our 60+ offices. We continue to support staff by offering technology-driven solutions for at-home work, along with guidance on how to ensure productivity is high and project goals are met.

Business Continuity

In addition to work from home arrangements, our information technology and design technology teams are working hard to ensure that any interruption to our regular business practice is as minimal as possible, and that the technology needed to perform our work remotely is robust.



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Cleanliness of our Offices

Although our offices have a reduced number of staff on-site, we are taking extra precautions to ensure that offices are being sanitized thoroughly on a daily basis. We have also implemented proper hand-washing guidelines in all staff and visitor washrooms and are providing guidance in our reception areas to visitors to mitigate any potential spread of the virus.

Self-Quarantining of at-Risk Staff

We are asking all staff who may have come into contact with someone who has COVID-19, or who have personally travelled or whose family member(s) have travelled to a high-risk country, to self-quarantine. We are being vigilant about separating any potentially at-risk employees from the rest of our workforce in order to mitigate any potential spread of the virus.

With COVID-19, we are in uncharted waters and are navigating extraordinary and unforeseen circumstances. We thank all of our stakeholders for having patience with us during this uncertain time and we look forward to our continued successful working relationship together.